



PRECAUTIONARY MEASURES IN RESPONSE TO THE CORONAVIRUS OUTBREAK

With the current coronavirus easing in China, The Sukhothai Shanghai continue to remain vigilant to safeguard the wellbeing of our guests and employees with stringent precautionary measures in place

- cleaning and disinfecting processes have since been stepped up, focusing largely on public areas, including restaurants and guestrooms, where there is high guests' contact.
- elevator panels and guest's registration pad are sanitised every hour
- Ecolab antiseptic sanitiser are visibly placed at the Lobby Reception, Fitness Studio and restaurants and bar
- face masks are available at the Lobby Reception
- close monitoring of the development of the coronavirus outbreak and ensure that our employees are fully briefed
- conducted hygiene training for our all our employees
- tables and chairs are sanitised and disinfected after each meal consumption
- public attendants will put on gloves when cleaning and refreshing the public area and restrooms
- conduct temperature check when reporting for duty, and employee found having fever will be required to seek medical consultation immediately
- conduct temperature check for guests entering the hotel
- employee who display cold or flu-like symptoms to take medical leave and stay at home until they are certified by medical professional to return to work
- our culinary and service associates strictly adhered to the hand washing and sanitisation procedures
- all of our associates are required to put on mask and wearing of gloves are mandated when handling well-prepared and cooked food and beverage consumption
- as dishes are shared amongst the guests, communal utensils will be offered for dishing out food onto your own plate or bowl
- tablewares are cleaned and sanitised in a high temperature dishwashing machine
- our food hygiene standards are in compliance with the local regulation and all products are procured from accredited suppliers with the required certificates.